General and Specific Terms of Use (GSTU)
Live Intelligence Sovereign Space

The hosting and operation of the Service are provided by **ORANGE BUSINESS SERVICES,** a public limited company registered with the BOBIGNY Trade and Companies Register under number 345 039 416, with its registered office located at 1, place des Droits de l'Homme 93210 LA PLAINE SAINT-DENIS.

IMPORTANT

ANY USE OF THE LIVE INTELLIGENCE SOVEREIGN SPACE SERVICE IMPLIES THE USER'S UNCONDITIONAL ACCEPTANCE OF THESE GENERAL AND SPECIFIC TERMS OF USE.

THE USE OF THE SERVICE IS EXCLUSIVELY INTENDED FOR USERS EXPRESSLY AUTHORIZED BY THE CLIENT OF THE SERVICE PROVIDER. ACCORDINGLY, THE SERVICE PROVIDER PROHIBITS THE USE OF THE SERVICE OR ANY OF ITS FUNCTIONS BY THIRD PARTIES.

A- General Terms of Use

Article 1 - Definitions

Client: refers to the client of the Service Provider who has entered into a contract for the provision of the Service to Users.

Input: refers to the data entered (e.g., *prompt*, uploaded document) by the User (excluding personal data of the User) during the use of the Service to generate an Output.

AI Model: refers to a *Large Language Model* offered to Users within the scope of the Service. The Service Provider may provide Users with one or more AI Models depending on the contract with the Client.

Service: refers to the generative artificial intelligence software made available to Users and governed by these GSTU.

Output: refers to the data provided by the Service during its use.

User: refers to the employees of the Client who have been expressly authorized by the Client to use the Service.

Article 2 – Purpose and Duration of the GSTU

These GSTU aim to define the rights and obligations of the User within the scope of the Service's use.

The GTU and each STU come into effect upon the User's acceptance and remain in force throughout the duration of the Service's use.

Article 3 – Acceptance of the GSTU

Using the Service's features implies acceptance of these GSTU.

Thus, the User agrees to read these GSTU carefully when accessing the Service and is invited to download, print, and keep a copy.

It is specified that the GSTU are referenced via a hyperlink located at the bottom of the page and can be consulted at any time.

Article 4 – Access to the Service

The User must be at least 18 years old to access the service.

Article 5 – Location of Processing

Processing applied to Inputs to generate Outputs is carried out in France.

Article 6 – Use of the Service

Within the scope of using the Service, the User acknowledges interacting with generative AI software and commits to:

- Use the Service in accordance with applicable laws and not use the Service for illegal activities.

- The User specifically agrees to:
  - Not track, defame, defraud, intimidate, exploit vulnerabilities of a person, or cause psychological harm to anyone, for any reason;
  - Not resort to manipulative or deceptive techniques;
  - Not engage in profiling, deduce emotions, or classify people;

- Use the Service according to instructions and guidelines provided by the Client, for activities directly related to the Client's business;

- Comply with applicable data protection laws concerning the processing of personal data that may result from the use of the Service or that the User may access *via* the Service;

- Not provide inputs that are non-compliant with applicable laws or these GSTU;

- Not provide inputs aimed at obtaining outputs that are non-compliant with applicable laws or these GSTU;

- Not deposit or communicate inputs or outputs constituting sensitive personal data as defined in Article 9.1 of Regulation EU 2016/679 of April 27, 2016, as well as banking data;

- Not use the outputs of the Service in legal, medical, health, or tailored financial advice contexts without review by a qualified professional;

- Ensure that the User or the Client holds the rights of ownership or usage over the Inputs provided to the Service;

- Use the Service with a volume of inputs (questions and/or task executions) less than or equal to 400 requests per day;

- Not transfer viruses, Trojan horses, spyware, or any malicious software into the Service;

- Not share their login credentials and passwords;

- Use the Service solely through its user interface or via its API if the corresponding option has been subscribed to by the Client and not connect directly or indirectly with automated data extraction tools (e.g., "web scraping");

- When using the API to feed a conversational assistant (chatbot), inform end-users that they are interacting with an AI system.

Any breach of these GSTU may result in the suspension of the User's access to the Service without notice.

Article 7 – No Guarantee of Outputs

The User must examine and confirm the accuracy, adequacy, and actual usefulness of the Service's Outputs before accepting them.

Before using the Outputs, the User commits to verify that these do not infringe the rights of third parties, particularly intellectual property rights.

The User acknowledges and agrees to be solely responsible for the use of the Service's Outputs and releases the Service Provider from any liability in this regard.

Article 8 – Revision of the GSTU

The GSTU may be revised by the Service Provider and will be subject to acceptance by the User upon their next connection to the Service following the update.

Article 9 – Applicable Law

These GSTU are governed and interpreted in accordance with French law.