



Free outbound data transfer program at Cloud Xtended Kiosk contract end

AWS, Google Cloud, and Microsoft Azure have each introduced a free outbound data transfer program to facilitate seamless data migration to another cloud provider. Orange Business is here to help you take full advantage of this program, ensuring that you can transfer your data without incurring additional charges.

How to Initiate the Data Transfer Request

The responsibility for carrying out the migration lies entirely with the customer. Orange Business will assist by helping you navigate the process to ensure it aligns with the rules set by each Hyperscaler.

1. Submit a support ticket to the Cloud Xtended Kiosk support Team: The Cloud Xtended Kiosk team will assist in completing the necessary forms or creating a support ticket on your behalf for AWS, Google Cloud, or Microsoft Azure.
2. Support Ticket submission to the Hyperscaler: The Cloud Xtended Kiosk support team will submit the required support ticket to the corresponding Hyperscaler to initiate the request.
3. Approval and Confirmation: Once your request is reviewed by the Hyperscaler, you will receive confirmation to proceed with your migration. You will have 60 days from the confirmation to complete the transfer.

Important Notes:

- The customer is fully responsible for the migration process. Orange Business will not perform the migration on the customer's behalf.
- Please be aware of the eligibility criteria and the rules set by the Hyperscaler for this free data transfer. These rules will be shared with you to ensure compliance during the migration.

For more detailed information on each procedure and the associated eligibility criteria, please refer to the following resources:

- Google Cloud : [Google Cloud Exit free data transfer request | Google Cloud](#)
- AWS : [Amazon EC2 FAQs – AWS](#)
- Microsoft Azure : [Cancel and delete your Azure subscription - Microsoft Cost Management | Microsoft Learn](#)

If you need any assistance or further clarification, please do not hesitate to contact the Cloud Xtended Kiosk support team.