

# RGPD notice

## Cloud Avenue

<b>Nature of Processing Activities</b>	<p>Customer Personal Data is processed to provide the Service(s) in accordance with the applicable Service Description or in accordance with the Customer’s additional instructions.</p> <p>The Processing operations included collection, consultation, transmission, retention and erasure of the Customer’s Personal Data, as well as other Processing activities according to the configuration and options of each Service, such as registration, organization, modification, combination, pseudonymization or anonymization.</p>	
<b>Purpose of Processing Activities</b>	<b>Duration</b>	
<p>Activation and implementation of the Services and modifications to the Services.            Delivery, operation, and management of the Services (including intrusion detection).            Incident management and support.</p>	<p>For the period necessary to provide the Service plus 12 months</p>	
<b>Depending on the options selected:</b>		
<p>Provision of reports (concerning invoicing, usage, quality of service and other reports requested by the Customer.)</p>	<p>According to the Service Description or the Customer’s instructions</p>	
<p>Portals, i.e. providing access to portals, online tools for the provision of its Services.</p>	<p>As long as necessary for the provision of services</p>	
<p>For cloud hosting and “as a service” features, i.e. hosting Customer Personal Data on a dedicated or shared infrastructure.</p>	<p>For the period necessary to provide the Service</p>	
<b>Categories of Customer Personal Data processed</b>	<p><b>Identification data:</b> first name, last name, email, public IP, contract ID (BSSContractID)</p> <p><b>Technical Data:</b> IP address, connection data, browser type and version, time zone setting and location</p>	
<b>Categories of persons concerned</b>	<p>Employees of the Customer and its Affiliates.</p> <p>For Hosted Data, any category of Data Subjects, as determined by the Customer.</p>	

<b>Authorized Subsequent Subcontractors</b>	Orange Business Services (MSC Bangalore / India) Orange Business Services (MSC Cairo / Egypt)
	Inetum (France) Cap Gemini (France) Neosoft (France) SII (France) Orange Poland