

# Termination of a Reserved Instance



Business  
Services

# Everything you need to know about terminating a Reserved Instance

Reserved Instances or Flexible Reserved Instances allow you to save money on Flexible Engine cloud offers in exchange for a long-term commitment. If you wish to terminate your contract before the end of it, termination penalties will be applied. The purpose of this document is to explain how to terminate your subscription and how early termination penalties are calculated.

## Definitions

### Reserved Instance

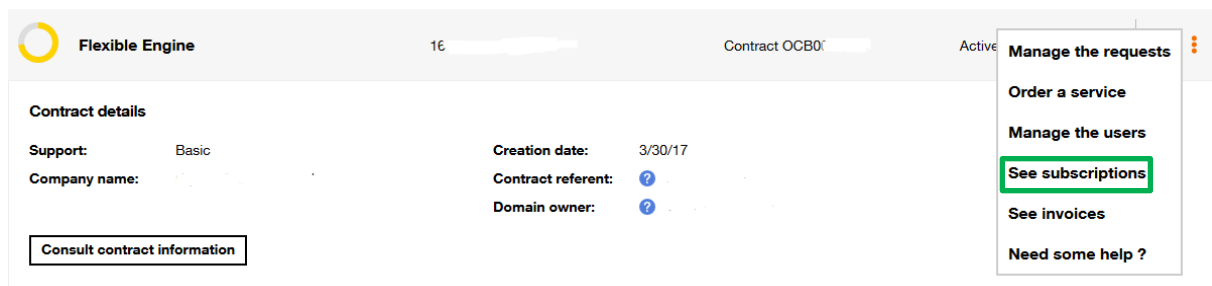
A Reserved Instance is a subscription for which a customer has committed to use a resource of certain characteristics (e.g. flavor) for a certain duration (from 1 to 5 years). It is possible to order Reserved Instances on several Flexible Engine cloud services such as: ECS, Workspace, BMS, CSS... They can be reserved from your cloud store customer space. It is not possible to modify a Reserved Instance during the whole commitment period. For more information about reserved instances: <https://cloud.orange-business.com/wp-content/uploads/2021/05/RI-explanation-page.pdf>

### Flexible Reserved Instance

A flexible Reserved Instance is another Reserved Instance type which allows you to change the characteristics of a given Reserved Instance its own commitment period, for example upgrading the flavor of the instance. For more information about flexible reserved instances: <https://cloud.orange-business.com/wp-content/uploads/2020/11/FRI-explanation-page.pdf>

## Overview of the termination process

If you wish to terminate your Reserved Instance subscription before the end of it, you must **go to your cloud store customer space**, then click on the "... " corresponding to your contract and then on "see subscriptions"



You will find in this page **the list of your Reserved Instances and Flexible Reserved Instances**.

# Everything you need to know about terminating a Reserved Instance

Choose the subscription you wish to cancel by clicking on the 3 dots and click on "cancel".

3/4/21 3:17 PM	FE3	Reservation flexible c...	2	248.18 € / month	4/1/21	1/31/24	subscribed	⋮
2/18/21 5:38 PM	FE3	Reservation ess.spec...	3	145.38 € / month	3/1/21	2/29/24	on going	⋮
2/18/21 5:37 PM	FE3	Reservation flexible t...	3	11.28 \$ / month	3/1/21	2/28/22	on going	⋮
2/18/21 5:37 PM	FI	Reservation s3.small...	3	18.81 € / month	3/1/21	2/28/22	on going	⋮

You will then have to confirm the cancellation by clicking on "ok".

**Cancellation of subscription(s)** ✕

You wish to cancel the "Reservation flexible t2.micro 1 year with upfront" subscriptions, linked to the **FE3** order.

Your subscription will end on **3/31/2021**.

Please indicate the number of subscriptions to be cancelled.

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Available quantity 3

Quantity to cancel \*

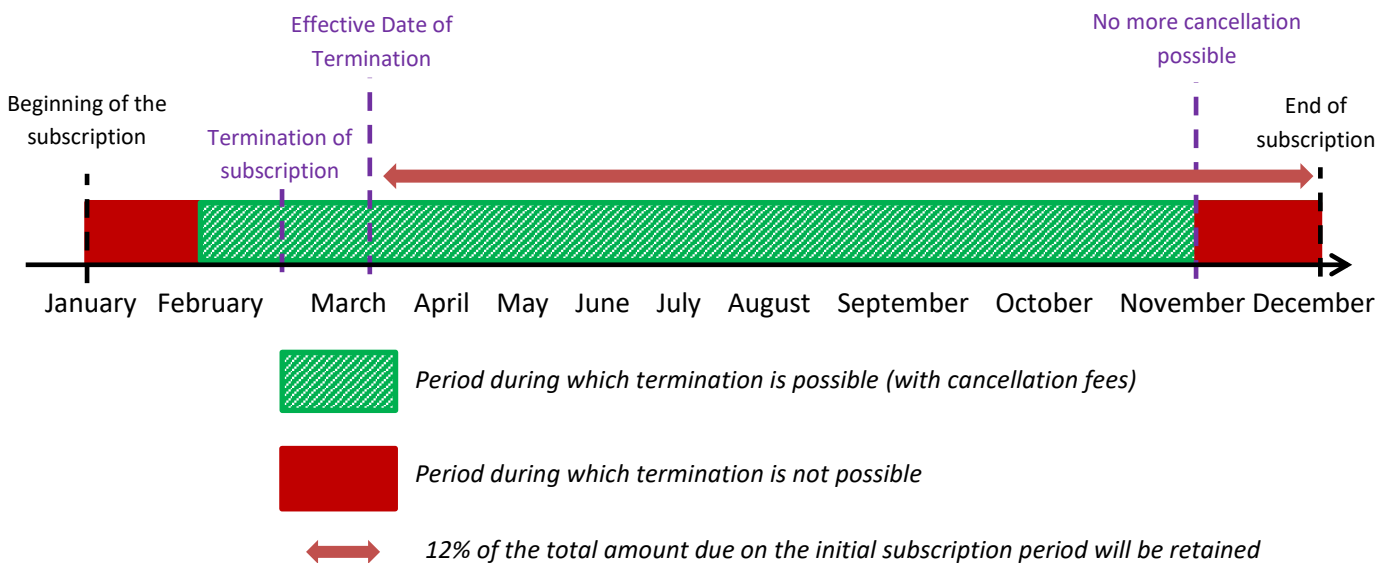
\* This field is required

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You must pay early termination penalties of approximately 4.96 \$

Cancel
Ok

## Termination period



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## Calculation of termination penalties

As explained above, **for any early termination** of a Reserved Instance, **a fee will be charged**. The amount retained will correspond to **12% of the total amount remaining due** on the initial subscription period.

### Example

A customer subscribes in December to a Reserved Instance ECS c1.large, 2vcpu, 2RAM (GB), EVS for 1 year without upfront. He will pay monthly 41,64 € or 499,68 € for one year ( $41,64 \times 12 = 499,68$ ), from next January to next December.

If the customer decides to terminate his contract before the end of the subscription in mid-March for example, the termination will be effective on April 1st.

The customer is initially committed for 1 year and will have to pay 12% of the total amount due for the subscription period, in our example, 12% of the remaining 8 months (April to December).

$$\begin{aligned} 8 \text{ months} &= 333.12 \text{ €} \\ 333.12 \text{ €} \times 0.12 &= 39.97 \text{ €} \end{aligned}$$

In this example, the customer will have to pay 39.97€ to cancel his subscription.